

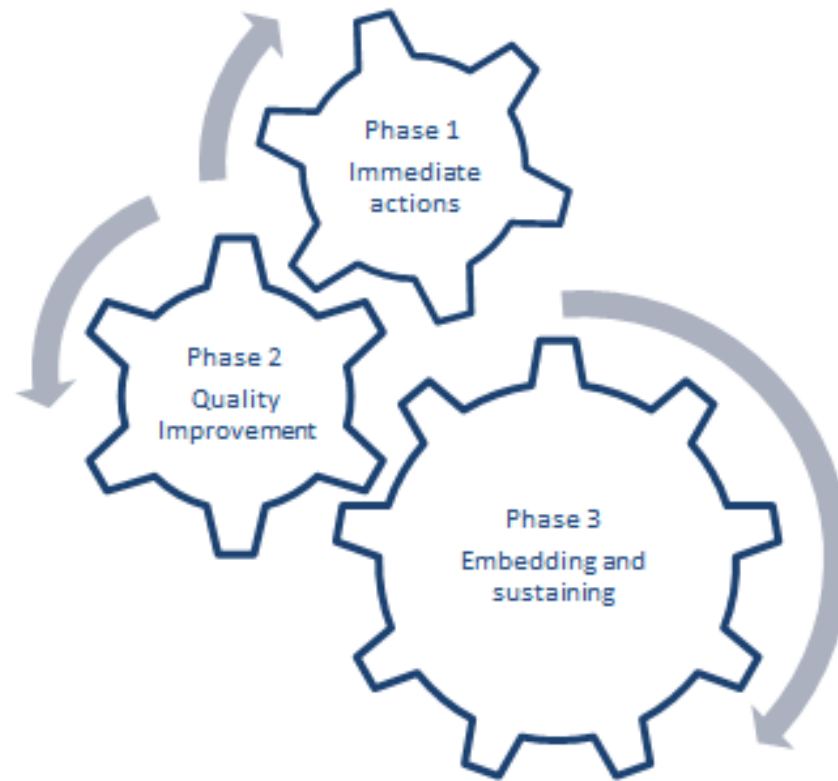
Health & Wellbeing Scrutiny Commission

LPT: Update on steps taken in
response to regulatory inspections



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Approach for responding to regulatory inspections



CQC Warning Notice – Key Areas

1. Access to services – waits for CAMHS
2. Mixed sex accommodation issues
3. Environment including ligatures
4. Fire safety including smoking
5. Medicines management
6. Seclusion
7. Care planning – physical care/risk assessments
8. Governance / Learning

	Safe	Effective	Caring	Responsive	Well led	Overall
Long stay or rehabilitation mental health wards for working age adults	Inadequate	Inadequate	Requires improvement	Good	Inadequate	Inadequate
Community-based mental health services for older people	Good	Good	Good	Good	Good	Good
Wards for people with a learning disability or autism	Requires improvement	Good	Good	Good	Not rated	Requires improvement
Acute wards for adults of working age and psychiatric intensive care units	Inadequate	Requires improvement	Requires improvement	Requires improvement	Inadequate	Inadequate
Specialist community mental health services for children and young people	Requires improvement	Good	Good	Inadequate	Requires improvement	Requires improvement
Community health services for adults	Good	Good	Good	Good	Requires improvement	Good
Mental health crisis services and health-based places of safety	Requires improvement	Good	Good	Requires improvement	Requires improvement	Requires improvement
Community-based mental health services for adults of working age	Requires improvement	Requires improvement	Good	Requires improvement	Good	Requires improvement
Wards for older people with mental health problems	Good	Requires improvement	Good	Good	Good	Good
Community health services for children, young people and families	Good	Good	Outstanding ★	Good	Good	Good
	Safe	Effective	Caring	Responsive	Well led	Overall
Community health inpatient services	Requires improvement	Requires improvement	Good	Good	Requires improvement	Requires improvement
Child and adolescent mental health wards	Good	Good	Good	Good	Good	Good
End of life care	Good	Requires improvement	Good	Good	Good	Good
Forensic inpatient/secure wards	Good	Requires improvement	Good	Good	Good	Good
Community mental health services with learning disabilities or autism	Good	Good	Good	Requires improvement	Good	Good

Identified essentials for success

▶ STEP up to GREAT



Bradgate Unit



Bosworth Ward



New flooring, windows and lighting



Improvements to medication disposal, labelling and the management of controlled drugs

Staff and patient involvement



Change
Champions

Freedom to
speak up
partners



Involvement
Centre

Our progress to date

CQC re-inspection report (9th August 2019)

Unannounced inspection in June 2019 to follow up on enforcement action issued after the last core service inspection dated November 2018

Key identified improvements;

- Significant improvement has been made to the environments at most wards.
- There were improvements in ligature risk assessments.
- Improvement in recording patient's physical healthcare, monitored patients with ongoing physical healthcare problems, and maintained privacy and dignity.
- Improved medicines management, this includes the labelling, disposal, reconciliation and ward level audit.
- Some improvements addressing no smoking policy at the Bradgate Mental Health Unit.
- Fire safety is much improved.
- Some improvement in seclusion documentation and new paperwork introduced.
- Significantly reduced waiting times for children and young people waiting for assessment.

Our progress to date

Actions still to do

- Further improvement to environments at Bradgate Mental Health Unit needed.
- Pharmacy oversight in medicines management needs strengthening.
- Quality of recording seclusion requires further improvement.
- Waiting list of children and young people waiting for treatment has increased. Demand for neurodevelopment assessment remains high.

Support and Scrutiny

Buddy Relationship
with NHFT

Infection
Prevention
Visit

External
Reviews

1. Governance
2. Learning
from SIs

Intensive Support Team from NHSEI

Questions?

